



AREA AGENCY ON AGING
REGION ONE, INCORPORATED

BENEFITS ASSISTANCE PROGRAM

A State Health Insurance Assistance Program (SHIP)

**A program of the Area Agency on Aging, Region One
1366 East Thomas, Suite 108, Phoenix, AZ 85014
602-280-1059 or www.aaaphx.org**

The **Benefits Assistance Program** provides objective information about Medicare and other health insurance benefits to seniors, the disabled, and caregivers. Trained volunteers are available at a number of locations throughout Maricopa County to provide **free** personalized assistance. Services include:

- Information about Medicare, Medicare Advantage plans (HMOs, PPOs, etc.), Medicare Supplement plans (Medigap), and options under Medicare
- Assistance with Medicare appeals and problem resolutions
- Basic information on applying for Social Security, Medicare and SSI
- Information and assistance on Medicare Prescription Drug Coverage
- Information on eligibility for low income related programs including Supplemental Security Income (SSI), Arizona Medicaid (AHCCCS), Arizona Long Term Care System (ALTCS), and the Medicare Savings Programs (QMB, SLMB, and QI-1)
- Information on Long Term Care policies

Benefits Assistance counselors do not sell and will not recommend one product over another. The program provides assistance and information to help clients make informed decisions.

Program locations listed on the following pages. For referrals in areas of the county not listed or to make arrangements for a homebound person, call the Benefits Assistance Program at 602-280-1059.



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City of Phoenix Locations

<p>PHOENIX – 85034 Ability360 5025 E. Washington Street 602-241-6118 By appointment only 3rd Wednesday, 10am – 2pm</p>	<p>PHOENIX – 85019 Adam Diaz Senior Center 4115 W. Thomas Road 602-262-1609 Call to make an appointment 2nd Friday 9am – 11am</p>	<p>PHOENIX – 85022 All Saints Lutheran Church 15649 N. 7th Street 602-241-6118 Call to make an appointment 1st Thursday of each month 12:30 – 3 pm</p>
<p>PHOENIX - 85014 Age Connect 2950 N 7th Street 602-280-1059 Call to make an appointment Monday - Friday 9 am - 3 pm</p>	<p>PHOENIX – 85013 Chinese Senior Center 734 W. Elm Street 602-241-6118 Call to make an appointment</p>	<p>PHOENIX – 85027 Deer Valley Senior Center 2001 W. Wahalla Lane 602-495-3714 Call to make an appointment 2st Wednesday 9 am – 11 am</p>
<p>PHOENIX – 85035 Desert West Senior Center 6501 W. Virginia Avenue 602-495-3709 Call to make an appointment 2nd Wednesday of each month 9 am – 11 am</p>	<p>PHOENIX – 85016 Devonshire Senior Center 2802 E. Devonshire 602-241-6118 Call to make an appointment 1st & 3rd Tuesday 9am – 12 noon</p>	<p>PHOENIX – 85027 Goelet A.C. Beuf Community Cent., 3435 W. Pinnacle Peak Road 602-534-9743 Call to make an appointment 3rd Wednesday of each month 9am – noon</p>
<p>PHOENIX – 85051 Helen Drake Senior Center 7600 N. 27th Avenue 2nd or 4th Monday by apt. Call to make an appointment 602-241-6118</p>	<p>PHOENIX – 85003 Marcos de Niza Senior Center 305 W. Pima Street 602-262-7249 Call to make an appointment 2nd Wednesday 9 am – 11 am</p>	<p>PHOENIX – 85006 McDowell Place Senior Center 1845 E. McDowell Road 602-262-1842 Call to make an appointment 3rd Friday 9 am – 11 am</p>
<p>PHOENIX - 85032 Paradise Valley Community Center 17402 N. 40th Street, Room D-4 602-495-3785 No appointment needed 3rd Tuesday of each month 9:30 - 11:30 am</p>	<p>PHOENIX – 85048 Pecos Senior Center 17010 S. 48th Street 602-534-5366 Call to make an appointment 1st Wednesday of each month 8:30 am – 11:30 am</p>	<p>PHOENIX – 85007 Senior Opportunities West Sr. Ctr 1220 S. Seventh Avenue 602-241-6118 Call to make an appointment 1st Friday by apt. 9:30 am- 11:30am</p>
<p>PHOENIX – 85032 Shadow Mountain Senior Center 3546 E. Sweetwater Avenue 602-534-2303 Call to make an appointment 4th Tuesday, 9am - 12 noon</p>	<p>PHOENIX – 85042 South Mountain Senior Center 212 E. Alta Vista Road 602-241-6118 Call to make an appointment</p>	<p>PHOENIX – 85020 Sunnyslope Senior Center 802 E. Vogel Avenue 602-262-7572 Call to make an appointment Every Tuesday, 9:30 am – 11:00</p>
<p>PHOENIX (homeless seniors only) Justa Center 1001 W. Jefferson - 85007 602-254-6524 No appointment needed 1 & 3rd Tuesday, 9 am – 1 pm</p>		

<p>AVONDALE – <u>85323</u> Care 1st Resource & Housing Ctr 328 W. Western Avenue 623-333-2703 Call to make an appointment 1st and 3rd Tuesday of each month 9am – 12 pm</p>	<p>** New : <u>BUCKEYE – 85326</u> <u>Buckeye Family Resource Center</u> 210 S 6th St., Bldg. 700 Call to make an appointment 602-241-6118</p>	<p><u>CHANDLER - 85225</u> Chandler Senior Center 202 E. Boston Street 480-782-2720 Call to make an appointment 2nd Monday 9 am - 11 am</p>
<p><u>FOUNTAIN HILLS - 85268</u> Fountain Hills Sr. Activity Center 13001 N. La Montana Drive 480-816-5226 Call to make an appointment 1st Wednesday 11:30 am - 1 pm</p>	<p><u>GILA BEND – 85337</u> Gila Bend Senior Center 202 N. Euclid 928-683-6502 Call to make an appointment 1st Wednesday 9 am – 3 pm</p>	<p><u>GILBERT - 85233</u> Gilbert Senior Center 130 N. Oak Street 480-503-6061 Call to make an appointment 3rd Tuesday 9 am – noon</p>
<p><u>GLENDALE - 85301</u> Glendale Adult Center 5970 W. Brown Street 623-930-4321 Call to make an appointment Every Wednesday 10 am – noon</p>	<p><u>SCOTTSDALE - 85266</u> <u>Desert Foothills Family YMCA</u> 34250 N. 60th St., Bldg. B Scottsdale, AZ 85266 602-241-6118 Call to make an appointment 1st Wednesday 8am -10am</p>	<p><u>MESA - 85207</u> Red Mountain Multigenerational Ctr 7550 E. Adobe 480-218-2221 No appointment needed Wednesdays 9 am - 11 am</p>
<p><u>MESA - 85201</u> Mesa Senior Center 247 N. McDonald 480-962-5612 No appointment needed 1st & 3rd Friday 9:00 am – 11am</p>	<p><u>NEW RIVER – 85087</u> New River Senior Center 48606 N. 17th Avenue 623-465-0367 Call to make an appointment</p>	<p><u>PEORIA – 85380</u> Peoria Community Center 8335 W. Jefferson 623-866-4214 Call to make an appointment Monday, Wednesday & Friday by apt. 9 am – 4 pm</p>
<p><u>SCOTTSDALE - 85257</u> Granite Reef Senior Center 1700 N. Granite Reef 480-312-1700 Call to make an appointment Every Tuesday 12 noon - 4:00 pm</p>	<p><u>SCOTTSDALE - 85258</u> Via Linda Senior Center 10440 E. Via Linda 480-312-5810 Call to make an appointment Every Wednesday 9:30 am – 11:30 am</p>	<p><u>SCOTTSDALE - 85260</u> St. Patrick Catholic Community 10815 N. 84th St., Bldg. C 480-998-3843, x116 Call to make an appointment 2nd & 4th Tuesday of each month 9 am – noon</p>
<p><u>SUN CITY – 85351</u> Banner Olive Branch Senior Center 11250 N. 107th Avenue 623-465-6005 Every Thursday 9am – 2pm Call to make an appointment</p>	<p><u>SUN CITY - 85351</u> Community Assistance Network 10195 W. Coggins Drive 623-933-7530 Call to make an appointment Monday --- Friday 8 am – noon</p>	<p><u>SUN CITY WEST – 85375</u> Desert Palms Presbyterian Church 13459 W. Stardust Boulevard 602-241-6118 Monday by appointment only 10 am – 1pm.</p>

SURPRISE – 85378 Surprise Resource Center 12425 W Bell Rd. 623-866-4214 Call to make an appointment Tuesday & Wednesday 10:00 am – 1:00pm	SURPRISE – 85378 Benevilla 16752 N. Greasewood 623-584-4999 Call to make an appointment	SUN LAKES – 85248 Neighbors Who Care 10450 E. Riggs Road, Suite 113 (480) 895-7133 Call to make an appointment Friday, 9 am – 12 noon.
SUN LAKES – 85248 Neighbors Who Care 10450 E. Riggs Road, Suite 113 480-895-7133 Call to make an appointment Friday 1pm – 4 pm.	SUN LAKES – 85248 S. L. United Methodist Church 9248 E. Riggs Road Education Bldg., Room 3 480-895-8766 No appointment needed 1 st Friday 9am – noon	TEMPE – 85282 Pyle Adult Recreation Center 655 E. Southern Avenue 602-241-6118 No appointment needed 1 st Tuesday of each month 9:30 am - 11:30 am

Become a Benefits Assistance Counselor today and give back to your community! Training is provided!

Training session starts: March 2020 (must attend all five days)

Class dates: March 4th, March 11th, March 18th, March 25th and April 1st.

Location: Age Connect: 2950 N 7th Street, Phoenix AZ 85014

**To register please call:
(602) 241-6118**

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